



January 26, 2017

To whom it may concern,

In April of 2017 Xerebrus appointed PT Inspiran based out of Jakarta Indonesia as our exclusive authorised distributor for all of Indonesia.

As part of the Xerebrus quality control and warranty process, only authorised Xerebrus distributors have been trained on our products and have access to our warranty exchange database.

As our only authorised distributor in Indonesia, PT Inspiran will stock the spare parts and “warranty consignment lamps” necessary to ensure that there are no interruptions in service. This ensures that if a lamp is not working correctly that the end user experiences the minimum interruption of service. The “warranty consignment lamps” are dependent on the Xerebrus Warranty Database. Only authorised distributors can access this database to ensure that “warranty consignment lamp” exchanges occur properly.

This system is part of the overall Xerebrus quality control program and is part of the Xerebrus MSHA approval.

Xerebrus will only grant access to these systems to authorised distributors as they are proprietary and essential to our overall quality.

Over the years many companies have said that they represent the Xerebrus Flare series of lamps and chargers. Only Authorised Distributors represent Xerebrus. Quite simply we will not supply product to another company that is unknown to us. Quality and trust are earned.

If you have any questions regarding this policy please feel free to contact me directly.

Best regards,

A handwritten signature in black ink that reads 'David Smith'.

David Smith
President

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